

CONFLICT RESOLUTION FLOWCHART

CONSULTATION AND FEEDBACK If you are affiliated to McGill University			REPORTING AND/OR RESOLUTION If you are affiliated to McGill university			CONSULTATION, RESOLUTION AND/OR REPORTING If not affiliated to McGill University
Lady Davis Institute Personalized Feedback	Faculty of Medicine Confidential Feedback	McGill at large Confidential Feedback <i>Response within 72 hours</i>	Lady Davis Institute Reaching out to your Program Director	Faculty of Medicine Reaching out to the Office for Respectful Environments	McGill at large Reaching out to the McGill Office for Mediation and Reporting	
Do you have questions about the program you have enrolled in? You are not sure how to manage boundaries in the workplace? Will you benefit from an informal conversation on how to overcome difficult situations in the work environment?	Are you looking for information about the code of conduct in academic and clinical settings? Do you want to better understand what constitutes mistreatment, harassment and academic bullying?		You believe to be involved in a situation of harassment or academic bullying?	<i>Providing your name or McGill email address is optional in this process.</i> Do you want to report a situation of mistreatment you are victim of or that you witnessed?	<i>Providing your name or McGill email address is optional in this process.</i> Do you want to report a situation of mistreatment you are victim of or that you witnessed?	Do you have questions about the EDI program, about harassment and violence in the workplace or need help to file a complaint?
↓ Yes	↓ Yes	↓ Yes	↓ Yes	↓ Yes	↓ Yes	↓ Yes
Contact Lorraine Chalifour Associate Dean, Graduate and Postgraduate Studies Ext. 24295 lorraine.chalifour@mcgill.ca In person: 1 st and 3 rd Thursday of the month in the LDI Student Lounge (Room F-318)	Contact the Office for Respectful Environments (ORE) of the McGill Faculty of Medicine and Health Sciences https://www.mcgill.ca/me/dhealthsci-respectful-environments/definitions-mistreatment Email: respect.fmhs-fmss@mcgill.ca	Book a consultation with McGill's Office for Mediation and Reporting (OMR) https://www.mcgill.ca/omr/ https://www.mcgill.ca/omr/book-consultation Email: omr@mcgill.ca	Contact your Academic Advisor (Division of Clinical & Translational Research) or your Graduate Program Advisor (other divisions) https://www.mcgill.ca/gps/contact/graduate-program	Report to the Office for Respectful Environments (ORE) of the McGill Faculty of Medicine and Health Sciences https://www.mcgill.ca/me/dhealthsci-respectful-environments/report-mistreatment	Report to the McGill Office for Mediation and Reporting (OMR) https://www.mcgill.ca/omr/harassment-discrimination-0/file-report	Contact Dr. Robert Scarborough, Prevention Management and Biosafety Officer at the LDI Ext. 25609 robert.scarborough@ladydavis.ca In person: Room F-20 at the LDI
Tailored for research and clinical fellows						
			Has the situation been resolved?			Do you want to consult on or report a specific problem or situation?
			↓ No			↓ Yes
			Contact Lorraine Chalifour Associate Dean, Graduate and Postgraduate Studies Ext. 24295 lorraine.chalifour@mcgill.ca			Contact the CIUSSS West-Central Montreal Support for civility in the workplace and mediation services team respect.ccomtl@ssss.gouv.qc.ca
			Tailored for research and clinical fellows			